



Terms of trade

Terms of Trade Black Stag Deli

Bookings for Catering Black Stag Deli.

A deposit of 20% is required on confirmation of your booking with the balance payable one week before the function date or a 6% penalty will occur unless other arrangements have been made. Any booking on a Public Holiday will incur a 10% surcharge.

Head Table service is not included in the per person price – should you wish to add this to your function please advise at the time of booking. We DO NOT provide the TABLES.

IMPORTANT: NO BOOKING WILL BE CONFIRMED UNTIL A DEPOSIT IS RECEIVED.

Confirmation of Final Numbers

You must contact us with final numbers no later than 5 working days prior to the function (i.e., if you have your function on a Saturday, your final numbers are due the Monday prior). This confirmed number will be the minimum number to be charged. However, should the actual number of guests in attendance be greater, then the greater number will be charged.

Children and Minimum Numbers

Children under 5 years are free of charge up to 8 children and then it is \$3.00 incl GST per child after that. Children aged 5-10 are half the food price. Children from the age of 11 years are charged as adults. Minimum numbers on each menu refer to the minimum number of full paying adults.

Changes to Orders

All changes to your order must be made no later 1 week prior to the function date. All changes will be considered but we hold the right not to accept the change.

All required staff is included in the costing. Staff is presented in full company uniform.

Black Stag Deli will not be held responsible for delayed catering service for; bad weather conditions or van break downs.

Where we have a minimum number of guests on our menus, the minimum is for paying adults.

PLEASE bring your own containers for leftovers and we will happily pack your leftover food away for you. Containers must be given to our staff as soon as possible. If we have not been informed of where your containers are, then we will not leave any leftover food for you. You are responsible for refrigeration with your leftover food.

We will communicate with you before your event and make sure we have your dining time, location etc correct. If you are running late for your dining time by half an hour or more, Black Stag Deli may charge you an additional hourly rate of \$35.00 per hour, per staff member. We cannot guarantee the quality of food after that time. Please communicate with our staff if you are running late.

If you are having speeches between your main meal and dessert, please make your speeches no longer than half an hour or a fee may be charged as above.

Cancelation:

If a cancellation is made within four weeks of the date of your function, the deposit will not be refunded. If a cancellation is made within 7 working days of your function, you are required to pay for 75% of the final cost of the function. If you are having an outdoor event, you MUST ensure an alternative venue should the weather be adverse on the day. You will be invoiced for the full cost of the catering should you cancel or postpone the function on the day due to weather conditions.

Thank you.